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A Critical Review of the Impact of Individual Placement Support (IPS) for Enabling People with Severe and **Enduring Mental Illness into Employment**

Karen Wilson, Carrie Hewitt, Thomas Moore, Gemma Rogers, Pensri Noynil, Stephanie Collinson & Nikki Blakey

Why was the research conducted?

- Employment is recognised as a vital health outcome for people with mental illness (MHTF 2016). Over 132,00 people with disabilities are supported into work through specialist employment schemes (DWP, 2016). People with severe and enduring mental illness have the highest unemployment rate, experience complex barriers and reduced opportunities to access work (Ravello 2014).
- IPS combines employment and mental health services to provide an effective approach for supporting people into employment (Centre for Mental Health, 2014). There is a paucity of evidence within the UK around the implementation and impact of the IPS approach to enable people

AMBITION

Table 1 Author, year

Perkins (2011)

1 Rinaldi,

Burns et al.

(2007)

3 Johnson et al

.(2009)

(2015).

Knapp et al.

(2013)

6 Essen (2012)

Heffernan and

Veggel

Boycott

10 Heslin et al.

(2011)

Schneider, and

Osborne (2014)

Waghorn and

Dias (2015)

and Schneider

Table 2: diversity of studies

Aims

Identify the effects of IPS within 4

To assess the effectiveness of IPS

compared with existing vocational

different European welfare systems

services and the effectiveness in

To find out service users' views of

experiences of being enrolled in an

To investigate the economic case RCT

To examine the evidential basis for Qualitative

IPS service in the UK during the

for IPS for people with severe

the claim that work improves

promoting IPS in the U.K.

mental health is also involved in

To examine the evidence for the

supported employment within the

implementation of evidence-based

supported employment for people

with severe mental illness, at 17

To draw out lessons learnt from

To prove that significantly more

people receiving IPS would gain

employment than those receiving

locations throughout Sussex,

to standard vocational

rehabilitation.

Pilkington (2011) effectiveness of the IPS model of

United Kingdom

England.

implementing IPS

usual services.

To evaluate a large-scale

mental health problems compared

what they found helpful about

Montibeller, and community mental health teams.

and labour markets.

support employment.

Boycott, Akhtar, To explore service user's

recession.

Aim

Objectives

To conduct a critical review of literature considering the impact of IPS on people with severe and enduring mental illness (SMI) within the UK to access work.

1. Conduct a systemised literature search to identify relevant literature relating to the

- impact of IPS for people with severe and enduring mental illness. 2. Analyse and critically appraise the literature that meets the inclusion criteria.
- 3. Undertake a thematic analysis of the literature appraised.
- 4. Make recommendations for future practice and research.

Methodology

2. Critical Appraisal

McMasters Critical Appraisal tool (Law et al. 2007) was used to allow qualitative, quantitative and mixed methods studies to be critically appraised.

3. Thematic Analysis

Articles

An inductive approach was adopted to discover and understand themes that emerged from the chosen articles (Thomas and Harden, 2008).

Table 1: Frequency of themes across the chosen articles

SUMMARY OF FINDINGS

health".

1. Literature Search

Databases: Cochrane library.,

MEDLINE, AMED, PsychINFO,:, Psych,

Mental illness Or mental disorders AND

placement support or Voc Rehab* AND

Inclusion Criteria: UK based, published

within the last 10 years (2006-2016),

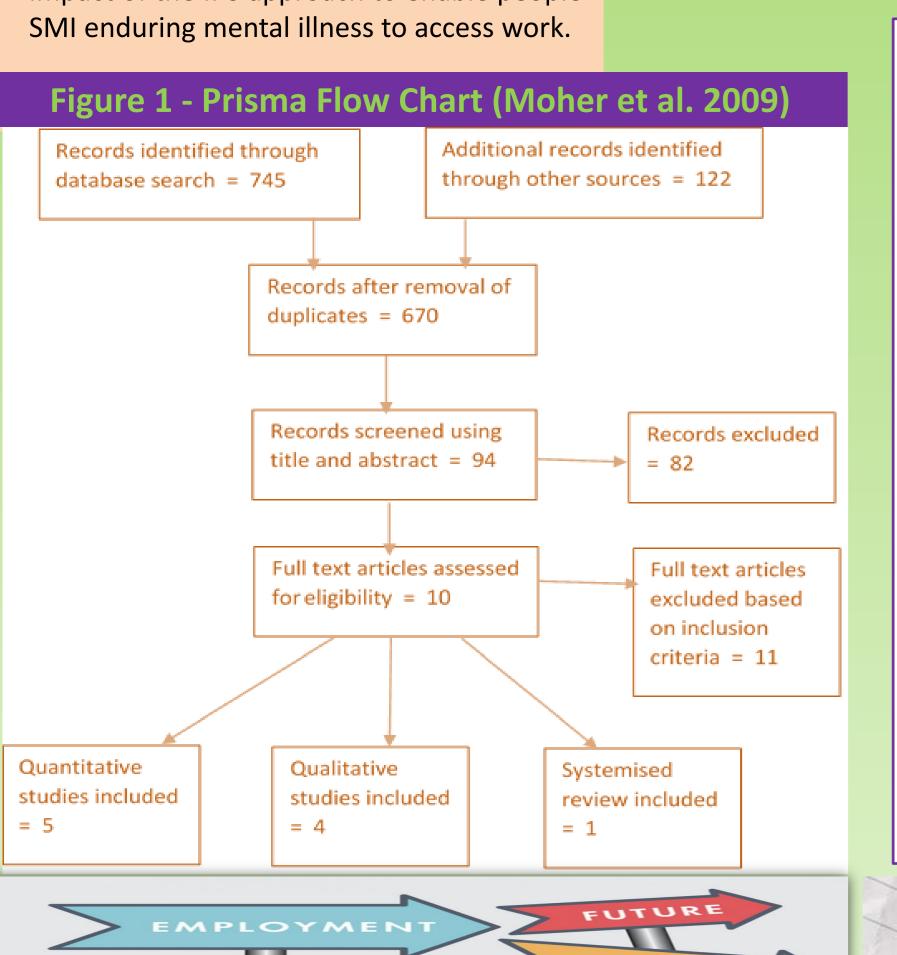
supported employment OR individual

effect* AND benefit* AND impact

must mention "IPS" and "mental

SocIndex, OT Seeker and Pubmed.

Search Terms: Mental health OR



1. Literature search: 10 articles met the inclusion

- criteria.
- 5 quantitative studies, 4 qualitative studies and 1 systemised review.

2. Critical Appraisal

- Diversity of studies (Table 2) gathered through triangulation.
- High quality IPS fidelity was found to have a substantial impact in helping participants sustain employment.
- High quality studies found IPS to have greater impact than other
- Longitudinal studies with semistructured interviews found enhanced data on the impact of

3. Thematic Analysis

- Frequency was mapped (Table 1) 4 main themes emerged (Figure 2)
- Analysis of 14 subthemes showed many barriers and enablers such as the integration of IPS.

Data Analysis

health teams and must have received IPS for disclosure of mental illness, preparation for work,

at least 1 day

impact is required.

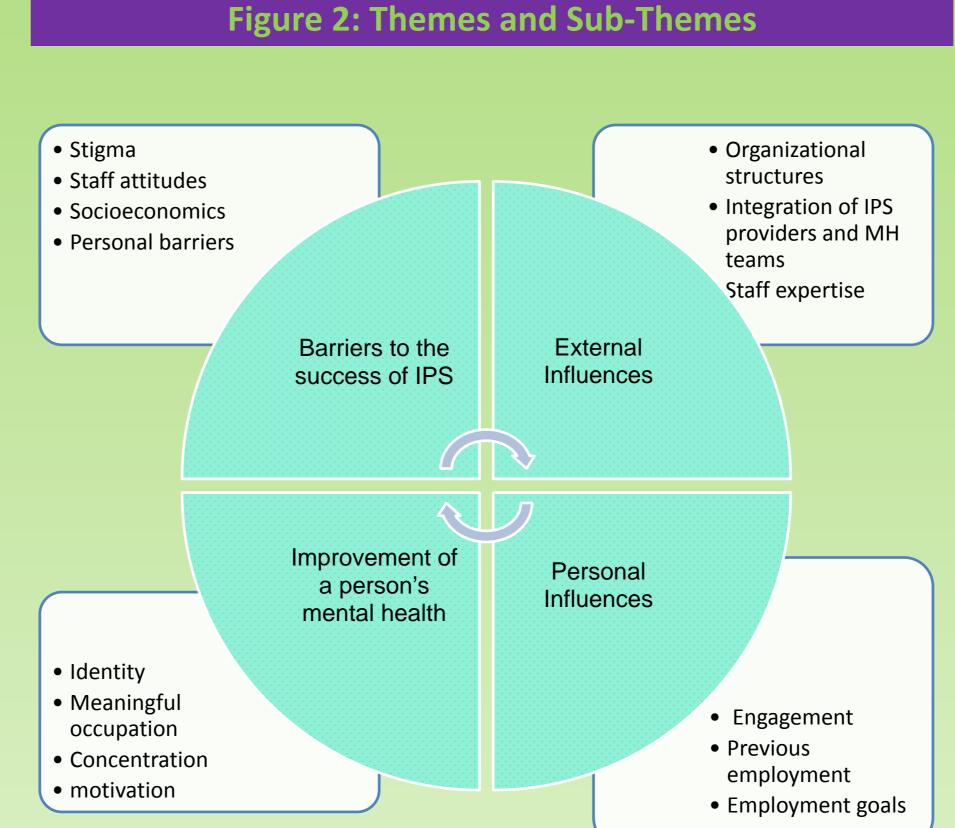
Five studies met the inclusion criteria. These Final papers for inclusion were agreed by both

Volunteer participants were identified from To achieve the first aim, the quality of IPS

Those who expressed a vocational goal were the mean total scores for pre-IPS and IPS cohorts were

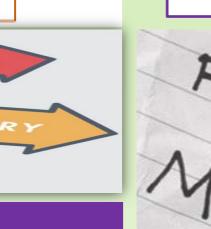
Purposeful sampling between to specialised Observations of attitudes among staff and clients

mental health units included 55 EIP and 19 during implementation of IPS.



Key findings

of IPS mental health Johnson et al. (2009) Service users' perceptions of the effectiveness ingredients in supported employment Becker et al. (2007) The effectiveness of supported employment for people with severe mental illness: an RCT Rinaldi, Montibeller and Perkins (2011) Increasing the employment rate for people with longer-term mental health problems Veggel, Waghorn and Dias (2015) Implementing evidence-based supported employment in Sussex for people with severe mental illness Boycott, Schneider and Osborne (2014) Creating a culture of employment in mental health Heffernan and Pilkington (2011) Supported employment for persons with mental illness: systematic review of the effectiveness of individual placement and support in the UK Heslin et al. (2011) Randomised controlled trail of supported employment in England: 2 year follow up of supported work and needs study Essen (2012) Does Individual Placement and Support really 'reflect client goals'? Knapp et al. (2013) Supported employment: cost effectiveness across six European sites



1990 – 1999 mean of 569 longer term

service users . 2003 – 2006 mean of 728

312 patients covering age 18-65 years. Six

European countries (UK, Germany, Italy,

Switzerland, Netherlands and Bulgaria).

People with severe and enduring mental health problems/888 people contracted,

270 met inclusion criteria. 32 withdrew

were recruited from community mental

People who entered the trial had been il

accomplishing normal roles for at least 2

years and had not been employed for at

comprised one European multi-centre RCT

where London was one of six centres, one

solely UK-based RCT, one cohort study, one

naturalistic study and one small service

among those who expressed a vocational

specialist at each site by members of the

Probability sampling/randomised CHMT

patients (met inclusion criteria). 219 sample | assessor/SPSS

goal to a mental health team member.

referred directly to the employment

community mental health teams

rehabilitation units.

at least 6 months. 31 service users

and experiencing major difficulties

participated in interviews.

156-IPS . 156-standard VR

least 1 year.

evaluation.

Not Applicable

Purposive sampling was used. Participants

Sample Type / Size

longer term service users.

Methodology

Quantitative

Qualitative

Qualitative

Interviews)

(Systematic review)

Qualitative

Qualitative

Qualitative

study)

(Observational

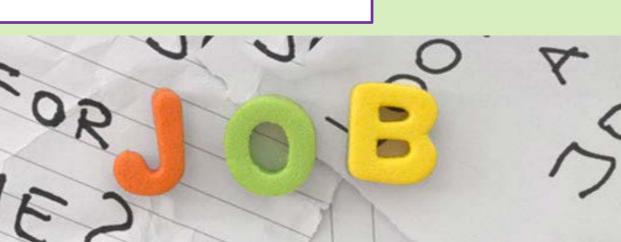
Observational

(Systematic review

(Interviews)

(Cross-sectional

study/interviews)



A service user experience survey and cross sectional

survey were used. Brief discussion of data analysis.

indicating a form of data analysis had taken place.

at baseline and 6, 12 and 18 months. The analysis of

reduction followed by a summary and display of data.

job tenure was based on patients who had been in

competitive employment for at least 1 day.

Using thematic analysis the first step was data

problems in finding work, advice for others, and

The cost of IPS intervention compared to vocational

evaluation, additional days worked in competitive

settings and percentage of individuals that who worked

Comparison of previous literature emerging themes

Justification is needed to underpin why IPS should be

highlighted that IPS research in the UK is limited.

implemented within services. Further analysis of

government policies/initiative and socio economic

to extract data from each paper. Data were compared

by both reviewers. Studies were critically appraised

using a quality appraisal checklist developed by the

implementation was recorded at an item level using

vocational results were re-examined descriptively with

calculated. The third study aim, employment and

Baseline:12months, 24 months, independent

the 25-item IPS fidelity scale. To realize the second aim, support participants.

National Institute of Clinical Excellence.

respect to other parameters.

satisfaction with the IPS service).

Some data was presented in tables and charts,



Employment rate decreased for long term service users with schizophrenia (p<0.01). When cross sectional	
survey was not carried out, employment rate decreased (p<0.05). IPS was viewed as an enabler. to	
employment	

is good for me

Patients were follow-up for 18 months, with interviews IPS was more effective than vocational services for every vocational outcome with 55% patients assigned to

IPS working for at least 1 day compared with 28% patients assigned to vocational services.

Three themes emerged; emotional support, practical assistance and a client-centred approach.

Through the method of thematic analysis, six recurring 28 out of 31 participants interviewed were satisfied with the IPS. Encouragement and confidence boosting, themes were highlighted. (Perceived barriers to work, and practical support such as job searching and help with CVs were important factors in the effectiveness of

The EQOLISE trial found that IPS was more effective than vocational services for people with SMI. Every services interventions included data from an economic vocational outcome studied found that 85 (55%) of the individuals assigned to IPS worked for at least 1 day during the 18-month follow-up period compared with 43 (28%) individuals assigned to vocational services.

More research to justify why IPS needs to be implemented in the UK as current/previous literature is

Most unemployed secondary mental health service users do not in fact express that they want to work in paid employment when asked. Instead, it appears that a minority of probably

High fidelity IPS increase the proportion of patients engaged in work or education/training over the shortreviewers. A data extraction form was piloted and used to medium-term (6–18 months follow-up).

> The new IPS sites attained higher fidelity with respect to IPS principles and practices than the pre-IPS sites. Significantly more IPS participants commenced competitive employment than pre-individual placement and

Younger people are more sensitive and open to IPS.

Occupational therapist has a benefit impact on the implementation and outcome of IPS within services. Culture is influential but this can be changed with perseverance.

IPS more effective at two year follow up but low levels of employment between both groups. Intervention was statistically significant. Poor links between services influences IPS. Time limits can be an issue for people with SMI

EMPLOYMENT

Boycott, Akhtar and Schneider (2015) Work



Conclusions

This study found that despite a wide range of evidence to support the impact and cost effectiveness of IPS, there is limited implementation of IPS within the UK.

The impact of IPS as an intervention for supporting individuals with severe and enduring mental illness into employment is influenced by the following factors:

External

- Psychosocial issues were not addressed by teams providing IPS thus affecting employment outcomes.
- Complex barriers such as stigma, employment support specialists and employer attitudes towards an individual's work capability resulted in disengagement in the IPS process.
- Lack of specialist skills within employment teams, work preparation (a principle of IPS) resources and employment opportunities within the
- locality. Socio-economic context-service users struggling to cope financially after gaining employment therefore being caught in the "benefits trap"

Internal

- Long periods of unemployment and transition to work caused distress. An individual's self-efficacy in their occupational skills.
- Participation in meaningful work occupations improved motivation to engage in the IPS programme.

individual's employment goals (Veggel, Waghorn & Dias, 2015).

The impact of IPS improved when intervention focussed upon an

Recommendations for Future Practice & Research

Priorities for future research:

- Further evaluation and knowledge of application regarding IPS is needed within the UK. Qualitative research is required to establish the true impact of IPS on employment outcomes for individual's with severe and enduring mental illness.
- Service evaluation of employment and mental health services providing supported employment.

Recommendations for future practice:

- The principles of IPS need to be set within a national employment pathway for consistency in supporting individuals with severe and enduring mental illness into work. IPS training for employment support workers is key to increasing an understanding of mental health illness, addressing barriers and attitudes regarding an individual's work
 - Promoting recovery and optimising an individual's true potential in occupational skill and work capacity needs to be the key focus of intervention (The Council for Work and Health 2016).
- Integrated employment and mental health services are required to improve client centred practice and inter-agency working. Collaborative working would increase employment opportunities and positive outcomes for individuals with severe and enduring mental illness (Wilson and Cronin-Davis 2016).
- Occupational therapists can improve vocational outcomes for individuals by evaluating meaningful occupations that fit the person's work roles, occupational skill and work capabilities to meet task demands (COT 2008).
- Occupational therapists are well placed in supporting individual's with severe and enduring mental illness into mainstream employment. Inclusion of occupational therapists within employment teams is essential for optimising opportunities for work.

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