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A survey of occupational therapists using vocational rehabilitation for individuals with severe and enduring mental illness



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Defining vocational rehabilitation (VR)?

VR is a process:

- 'To overcome the barriers an individual faces as a result of injury, illness or impairment when accessing, remaining in or returning to purposeful activity, work and employment' (College of Occupational Therapists [COT] 2008, p3)
- Promotes recovery and social inclusion (COT 2010; Waghorn & Lloyd 2010)
- VR has been acknowledged as a key component in the delivery of mental health services for enhancing individuals' recovery, health and well-being (Department of Health [DoH] 2011)
- Occupational therapists have a key role in promoting recovery in relation to employment (COT 2006; Blank & Hayward 2009).

Key Definitions



Severe and enduring mental illness

- Affects mood, thoughts and/or behaviour that can heavily impact on a person's life. Individuals usually require long-term support from mental health professionals (World Health Organisation 2008)
- Approximately 5.5 million of working aged adults have a severe and enduring mental illness (Royal College of Psychiatrists 2010)

Employment

Work as 'not only 'a job' or paid employment, but includes unpaid or voluntary work, education and training, family r and caring' (Waddell & Burton 2006, p4)

Background: mental health and employment

- In 2013, 40.9% of employment and Support Allowance recipients had a mental or behavioural disorder as their primary condition (Davies 2014)
- 60–70% of people with common mental disorders (such as depression and anxiety) are in work (Davies 2014)
- The unemployment rate for people with severe mental illness is four times that of people with no disorder; the rate for more common mental disorders is double that of people with no disorder (Davies 2014)
- Average disability employment rate is 33% compared to 71% of the overall UK population (Shaw Trust 2014)

Aim and Objectives



Aim:

To explore the views of occupational therapists regarding the success of Vocational Rehabilitation [VR] to enable individuals with severe and enduring mental illness into employment.

Objectives:

- To explore occupational therapists' views on the success of VR as an intervention for individuals with severe and enduring mental illness.
- To determine the VR outcome measures used by occupational therapists with people with severe and enduring mental illness.
- To contribute to the evidence base for the development of future VR practice within the United Kingdom [UK].

Method



- Data collection: Online Survey Monkey questionnaire (adapted from McQueen (2011)
- Pilot: Three OT educators with a background in mental health practice.
- Sample: 444 members of the College of Occupational Therapists' Specialist Section for Mental Health and Work (COTSS-MH and COTTS-W)
- Data analysis: Qualitative responses analysed using thematic analysis (Bowling 2009). Quantitative data analysed using descriptive statistics
- Ethics: Approved by the Faculty of Health and Life Sciences Ethics Committee, York St John University and COT Research Development Committee

Results: participant information

Sample = 75 / 444 respondents (17%)



- > 84 % (n=63) of the sample indicated that aspects of their role included VR.
- Over a third (26.7%, n = 20) of the respondents indicated that they had received post graduate training in VR.
- Around a half (49.3%, n=37) had received no form of post graduate training.

Interventions offered to service users



- confidence building workshops
 work skill training
- CV writing skills
- collaboration with employers
 ich finding & support
- job finding & support
- interview techniques
- IT skills & support
- Individual Placement Support

What category best defines your client group?



regaining previous employment maintaining current post long-term sickness absences challenges attaining employment history of unemployment never worked long-term unemployment

Which employability/work category defines your client group?



sheltered workshops

hospital based employment

supported individual employment schemes

paid employment

out of work, wanting a non-vocational employment role

accessing full or part-time eduation/training

voluntary work

out of work, not ready for work but paid employment is their goal

In your opinion (OT), what are the barriers experienced by the service user group?



70

What barriers do you experience in assisting service users to achieve their vocational goals?

Answer Options	Response Percent, n=number
There is limited resources available within my service to enable me to develop or maintain my vocational rehabilitation skills	32%, n=24
I do not have enough time to address vocational issues with my client group.	29%, n=22
There are few employability services available to my clients in my locality	29%, n=22
The employability services in my area are not able to offer adequate support for my client group	26%, n=20

What barriers do you experience in assisting service users to achieve their vocational goals?

Answer Options	Response Percent, n=number
Employability outcomes were not considered to be a priority for service users within the service	24%, n=18
I am unclear about welfare rights and legislation	16%, n=12
I do not have good awareness of the employability services available within my locality which can help my client move towards employment or other vocational goals	12%, n=9
I am unclear about issues around disclosure of criminal convictions	11%, n=8
I am unclear about issues around disclosure of mental health	9.3%, n=7

Summary of outcome measures used in VR



- Worker Role Interview (Velozo et al, 1998)
- Work Environment Impact Scale (Moore-Corner et al, 1998)
- Recovery Star (Mackeith & Burns 2008)
- Model of Human Occupation Screening Tool (Parkinson et al, 2006)
- Canadian Occupational Performance Measure (Law et al, 1998)

Recommendations



- 1. Need for **professional training in VR** at undergraduate & postgraduate level.
- 2. Recognition regarding the **crucial role of occupational therapist** for enabling the successful transition into work.
- 3. Collaborative working to improve inter-agency working across employment specialists and increase opportunities for employment for people with severe and enduring mental illness.
- 4. Need to address the **complex barriers** for people with severe and enduring mental illness accessing work.
- 5. Need for the development of **Independent Placement Support** within the UK.
- 6. The development of **vocational focussed outcome measures.**

Limitations



- The survey was disseminated to four hundred and forty potential participants were members of the COT SS mental health and work. Only 75 (17%) of respondents started the survey.
- The sample obtained is not fully representative of the population of occupational therapists working in VR within the UK consequently affecting the richness of the results (Bowling 2009; Robinson 2011).

Final thoughts...



'The maintenance of work ability (a person's capacity to do the work tasks they are required to do) and return to 'good' work should be a key clinical outcome for all care pathways formulated for people of working age' (The Council for Work and Health 2016, p.10).

AHP mental health leads should work with key stakeholders to ensure the provision of alternative occupational, leisure and educational activities for service users whose vocational goals are not employment-focused' (Scottish Government 2010).

Key focus upon promoting recovery and optimising an individual's true potential in occupational skill and work capacity.

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